

Commonwealth of Massachusetts



Eviction Diversion Initiative Programs

Fiscal Year 2021

April 2021 Monthly Report

Data Date Range: April 1, 2021 – April 30, 2021

Pursuant to Chapter 257 of the Acts of 2020, by the fifteenth of the month the Department of Housing and Community Development shall submit a report to the House and Senate Committees and Ways and Means and the Joint Committee on Housing detailing the activities of the COVID-19 Eviction Diversion Initiative from the prior month.

Department of Housing and Community Development

May 15, 2021



**Department of Housing and Community Development
Eviction Diversion Initiative Legislative Report
Month of April 2021**

Rental/Mortgage Assistance Applications^{1,2}	
Number of households who applied for rental or mortgage assistance ³	6,354
Number of landlords who applied for rental or mortgage assistance on behalf of a tenant	83
Number of households denied assistance <i>Reasons for denial include but are not limited to incomplete documentation; property owner unwilling to participate; and tenant over income.</i>	7,631
Average number of days between the submission of an application and its approval or denial	57

¹ There is one application for RAFT, ERMA, and the new federal Emergency Rental Assistance Program (ERAP). Eligibility for a program is determined by household income levels. Households with incomes < 50% AMI or < 60% AMI for people at risk of homelessness because of domestic violence may be eligible for RAFT. Households within 50% - 80% AMI may be eligible for ERMA. Households with incomes < 80% AMI may be eligible for ERAP. Households cannot be eligible for both RAFT and ERMA.

² Data Source: self-reported by individual regional administering agencies

³ As noted above, there is one application for RAFT, ERMA, and ERAP. Data is not currently available indicating if an application is for rental assistance or mortgage assistance.

**Department of Housing and Community Development
Eviction Diversion Initiative Legislative Report
Month of April 2021**

Residential Assistance for Families in Transition (RAFT)	
Number of households approved for assistance ⁴	615
Utilization of assistance by household ⁵	
Rental arrears	467
Moving expenses	12
Security deposit	149
First and last month's rent	197
Other	5,272
Minimum amount of financial assistance awarded	\$106.60
Median amount of financial assistance awarded	\$5,005
Average amount of financial assistance awarded ⁶	\$5,631

Emergency Rental and Mortgage Assistance (ERMA)	
Number of households approved for assistance ⁷	116
Rental assistance	37
Mortgage assistance	79
Utilization of assistance by household	
Rental arrears/stipend	159
Mortgage arrears/stipend	121
Moving expenses	Not an allowable use for ERMA
Security deposit	Not an allowable use for ERMA
First and last month's rent	Not an allowable use for ERMA
Other	0
Minimum amount of financial assistance awarded	\$1,039
Median amount of financial assistance awarded	\$6,655
Average amount of financial assistance awarded ⁸	\$6,508

⁴ Defined as number of households that were newly approved for and received a RAFT payment this month.

⁵ Households receiving RAFT assistance may be approved for more than one eligible use.

⁶ Effective January 11, 2021 and per the FY 2021 budget line-item, DHCD increased the maximum RAFT benefit from \$4,000 to \$10,000.

⁷ Defined as number of households that were newly approved for and received an ERMA payment this month.

⁸ Effective January 12, 2021, DHCD increased the maximum ERMA benefit from \$4,000 to \$10,000.

**Department of Housing and Community Development
Eviction Diversion Initiative Legislative Report
Month of April 2021**

Housing Consumer Education Centers (HCEC)	
Number of households served ⁹	7,881
Berkshire County Regional Housing Authority ¹⁰	122
Berkshire Housing Development Corporation	422
Central Massachusetts Housing Alliance	327
Community Teamwork, Inc.	959
Franklin County Regional Housing & Redevelopment Authority	182
Housing Assistance Corporation	102
Lynn Housing and Neighborhood Development ¹¹	337
Metro Housing Boston	2,082
NeighborWorks Housing Solutions	1,280
RCAP Solutions, Inc.	83
South Middlesex Opportunity Council	196
Way Finders	1,789
Number of special services coordinators	14
Berkshire Housing Development Corporation & Berkshire County Regional Housing Authority	1
Central Massachusetts Housing Alliance	1
Community Teamwork, Inc.	1
Franklin County Regional Housing & Redevelopment Authority	1
Housing Assistance Corporation	1
Lynn Housing and Neighborhood Development	1
Metro Housing Boston	3
NeighborWorks Housing Solutions	1
RCAP Solutions, Inc.	2
South Middlesex Opportunity Council	1
Way Finders	1

⁹ Defined as the number of unique requests for financial assistance. Data Source: self-reported by individual HCECs

¹⁰ BCRHA and BHCD share a front door HCEC and the responsibility for serving these households

¹¹ LHAND and CMHA are RAFT Regional Administering Agencies, but are not contracted HCECs

**Department of Housing and Community Development
Eviction Diversion Initiative Legislative Report
Month of April 2021**

HomeBASE	
Number of households receiving assistance	637
Type of assistance by household	
First and last month's rent and security deposit	242
Furniture expenses	127
Rental stipend	491
Utilities	16
Travel costs	1
Other	123
Average amount provided to each household receiving assistance	\$5,586

Strategic Prevention Initiative (SPI)	
Number of households receiving assistance	4
Type of assistance by household	
First and last month's rent and security deposit	4
Rental arrears	0
Moving expenses	0
Other	0
Average amount provided to each household receiving assistance	\$2,219

Tenancy Preservation Program (TPP)	
Number of households served ¹²	87
Number of trained staff	Not Available
Number of applications filed	Not Applicable to TPP

Notices to Quit	
Number of notices to quit received by EOHD	2,959

¹² Defined as number of households that were new cases opened this month.

**Department of Housing and Community Development
Eviction Diversion Initiative Legislative Report
Month of April 2021**

APPENDIX - Housing Consumer Education Center (HCEC) Coverage Areas			
Berkshire Housing Development Corporation & Berkshire County Regional Housing Authority			
Adams	Great Barrington	New Ashford	Savoy
Alford	Hancock	New Marlborough	Sheffield
Becket	Hinsdale	North Adams	Stockbridge
Cheshire	Lanesborough	Otis	Tyringham
Clarksburg	Lee	Peru	Washington
Dalton	Lenox	Pittsfield	West Stockbridge
Egremont	Monterey	Richmond	Williamstown
Florida	Mount Washington	Sandisfield	Windsor
Central Massachusetts Housing Alliance			
Ashburnham	Fitchburg	New Braintree	Sterling
Ashby	Franklin	North Brookfield	Sturbridge
Athol	Gardner	Northborough	Sutton
Auburn	Grafton	Northbridge	Templeton
Ayer	Groton	Oakham	Townsend
Barre	Hardwick	Oxford	Upton
Bellingham	Harvard	Paxton	Uxbridge
Berlin	Holden	Petersham	Warren
Blackstone	Hopedale	Phillipston	Webster
Bolton	Hubbardston	Princeton	West Boylston
Boylston	Lancaster	Royalston	West Brookfield
Brookfield	Leicester	Rutland	Westborough
Charlton	Leominster	Shirley	Westminster
Clinton	Lunenburg	Shrewsbury	Winchendon
Douglas	Milford	Southborough	Worcester
Dudley	Millbury	Southbridge	
East Brookfield	Millville	Spencer	
Community Teamwork, Inc.			
Amesbury	Gloucester	Merrimac	Salem
Andover	Groveland	Methuen	Salisbury
Beverly	Hamilton	Middleton	Saugus
Billerica	Haverhill	Nahant	Swampscott
Boxford	Ipswich	Newbury	Tewksbury
Chelmsford	Lawrence	Newburyport	Topsfield
Danvers	Lowell	North Andover	Tyngsborough
Dunstable	Lynnfield	Peabody	Wenham
Essex	Manchester	Rockport	West Newbury

**Department of Housing and Community Development
Eviction Diversion Initiative Legislative Report
Month of April 2021**

Georgetown	Marblehead	Rowley	Westford
Franklin County Regional Housing & Redevelopment Authority			
Ashfield	Erving	Monroe	Shutesbury
Bernardston	Gill	Montague	Sunderland
Buckland	Greenfield	New Salem	Warwick
Charlemont	Hawley	Northfield	Wendell
Colrain	Heath	Orange	Whately
Conway	Leverett	Rowe	
Deerfield	Leyden	Shelburne	
Housing Assistance Corporation			
Aquinnah	Dennis	Mashpee	Tisbury
Barnstable	Eastham	Nantucket	Truro
Bourne	Edgartown	Oak Bluffs	Wellfleet
Brewster	Falmouth	Orleans	West Tisbury
Chatham	Gosnold	Provincetown	Yarmouth
Chilmark	Harwich	Sandwich	
Lynn Housing and Neighborhood Development			
Beverly	Hamilton	Middleton	Salem
Boxford	Ipswich	Nahant	Saugus
Danvers	Lynn	Newbury	Swampscott
Essex	Lynnfield	Peabody	Topsfield
Georgetown	Manchester	Rockport	Wenham
Gloucester	Marblehead	Rowley	
Metro Housing Boston			
Arlington	Everett	North Reading	Watertown
Bedford	Holbrook	Quincy	Weymouth
Belmont	Lexington	Randolph	Wilmington
Boston	Lynn	Reading	Winchester
Braintree	Malden	Revere	Winthrop
Brookline	Medford	Somerville	Woburn
Burlington	Melrose	Stoneham	
Cambridge	Milton	Wakefield	
Chelsea	Newton	Waltham	
NeighborWorks Housing Solutions			
Abington	Easton	Marion	Rochester
Acushnet	Fairhaven	Marshfield	Rockland
Attleboro	Fall River	Mattapoissett	Scituate
Berkley	Freetown	Middleborough	Seekonk
Bridgewater	Halifax	New Bedford	Somerset

**Department of Housing and Community Development
Eviction Diversion Initiative Legislative Report
Month of April 2021**

Brockton	Hanover	North Attleborough	Swansea
Carver	Hanson	Norton	Taunton
Cohasset	Hingham	Norwell	Wareham
Dartmouth	Hull	Pembroke	West Bridgewater
Dighton	Kingston	Plymouth	Westport
Duxbury	Lakeville	Raynham	Whitman
East Bridgewater	Mansfield	Rehoboth	
RCAP Solutions, Inc.			
Ashburnham	Fitchburg	Millville	Southbridge
Ashby	Franklin	New Braintree	Spencer
Athol	Gardner	North Brookfield	Sterling
Auburn	Grafton	Northborough	Sturbridge
Ayer	Groton	Northbridge	Sutton
Barre	Hardwick	Oakham	Templeton
Bellingham	Harvard	Oxford	Townsend
Berlin	Holden	Paxton	Upton
Blackstone	Hopedale	Pepperell	Uxbridge
Bolton	Hubbardston	Petersham	Warren
Boylston	Lancaster	Phillipston	Webster
Brookfield	Leicester	Princeton	West Boylston
Charlton	Leominster	Royalston	West Brookfield
Clinton	Lunenburg	Rutland	Westborough
Douglas	Mendon	Shirley	Westminster
Dudley	Milford	Shrewsbury	Winchendon
East Brookfield	Millbury	Southborough	Worcester
South Middlesex Opportunity Council			
Acton	Framingham	Millis	Sudbury
Ashland	Holliston	Natick	Walpole
Avon	Hopkinton	Needham	Wayland
Boxborough	Hudson	Norfolk	Wellesley
Canton	Lincoln	Norwood	Weston
Carlisle	Littleton	Plainville	Westwood
Concord	Marlborough	Sharon	Wrentham
Dedham	Maynard	Sherborn	
Dover	Medfield	Stoughton	
Foxborough	Medway	Stow	
Way Finders			
Agawam	Goshen	Middlefield	Springfield
Amherst	Granby	Monson	Tolland

**Department of Housing and Community Development
Eviction Diversion Initiative Legislative Report
Month of April 2021**

Belchertown	Granville	Montgomery	Wales
Blandford	Hadley	Northampton	Ware
Brimfield	Hampden	Palmer	West Springfield
Chester	Hatfield	Pelham	Westfield
Chesterfield	Holland	Plainfield	Westhampton
Chicopee	Holyoke	Russell	Wilbraham
Cummington	Huntington	South Hadley	Williamsburg
East Longmeadow	Longmeadow	Southampton	Worthington
Easthampton	Ludlow	Southwick	